

DECEMBER 2018 BOARD INFORMATION PACKAGE



MEMORANDUM

TO: Members of the Airport Authority

FROM: Lew Bleiweis, Executive Director

DATE: December 14, 2018

Financial Report (document)

Informational Reports:

- A. October, 2018 Traffic Report (document)
- B. October, 2018 Monthly Financial Report (document)
- C. December, 2018 Development/Project Status Report (document)
- D. Airport Facilities Review for Third Quarter (document)

Asheville Regional Airport
Executive Summary
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	October-1			
	AIRPORT ACTIV	VITY Variance to	Calendar	Variance to
	Month	Prior Year	Year to Date	Prior Year
Passenger Enplanements	60,054	17.6%	461,677	17.2%
Aircraft Operations				
Commercial	2,063	(1.1%)	16,050	1.2%
Scheduled Flights Flight Cancellations	765 5	1.6%		
Seats	73,697	23.5%	556,357	14.2%
Load Factor	81.5%	(4.8%)	83.0%	2.7%
General Aviation	3,246	(31.7%)	33,535	(7.5%)
	•			
Military	365	(20.7%)	2,756	(30.8%)
	FINANCIAL RES	ULTS Variance	Fiscal	Variance
	Month	to Budget	Year to Date	to Budget
Operating Revenues	\$ 1,193,707		\$ 4,668,737	
Operating Expenses	714,938		2,569,815	
Net Operating Revenues before Depreciation	\$ 478,769		\$ 2,098,922	
Net Non-Operating Revenues	\$ 440,875		\$ 1,487,456	
Grants: FAA AIP Grants	¢ 00/ 111		\$ 834,286	
NC Dept of Transportation Grants	\$ 926,111 -		\$ 834,286 2,024,831	
Total	\$ 926,111		\$ 2,859,117	
	CASH			
Restricted	071011		\$ 10,777,940	
Designated for O&M Reserve			4,608,465	
Designated for Emergency Repair			650,000	
Unrestricted, Undesignated			19,497,654	
Total			\$ 35,534,059	
	RECEIVABLES PAS		04 (0.0	0 (0 D
	Total	1-30 Days	31-60 Days	Over 60 Days
Advertising Customers Allegiant			31-60 Days 2,800 1,037	Over 60 Days 10,347 10,086
Advertising Customers Allegiant American	Total 21,047 12,597 4,376	1-30 Days 7,900 1,474	2,800 1,037	10,347 10,086 4,376
Advertising Customers Allegiant American Avis	Total 21,047 12,597 4,376 23,936	1-30 Days 7,900 1,474 - 231	2,800 1,037 - 12,906	10,347 10,086 4,376 10,799
Advertising Customers Allegiant American Avis Budget	Total 21,047 12,597 4,376 23,936 15,079	1-30 Days 7,900 1,474 - 231 180	2,800 1,037	10,347 10,086 4,376 10,799 14,591
Advertising Customers Allegiant American Avis	Total 21,047 12,597 4,376 23,936	1-30 Days 7,900 1,474 - 231	2,800 1,037 - 12,906 307	10,347 10,086 4,376 10,799
Advertising Customers Allegiant American Avis Budget Delta Elite Airways Enterprise	Total 21,047 12,597 4,376 23,936 15,079 1,539 9,651 18,861	1-30 Days 7,900 1,474 - 231 180 460 351 5,684	2,800 1,037 - 12,906 307	10,347 10,086 4,376 10,799 14,591 1,079 6,136 6,678
Advertising Customers Allegiant American Avis Budget Delta Elite Airways Enterprise TSA	Total 21,047 12,597 4,376 23,936 15,079 1,539 9,651 18,861 9,774	1-30 Days 7,900 1,474 - 231 180 460 351 5,684 9,600	2,800 1,037 - 12,906 307 - 3,164 6,499	10,347 10,086 4,376 10,799 14,591 1,079 6,136 6,678
Advertising Customers Allegiant American Avis Budget Delta Elite Airways Enterprise TSA FAA	Total 21,047 12,597 4,376 23,936 15,079 1,539 9,651 18,861 9,774 26,248	1-30 Days 7,900 1,474 - 231 180 460 351 5,684 9,600 13,384	2,800 1,037 - 12,906 307 - 3,164 6,499 0	10,347 10,086 4,376 10,799 14,591 1,079 6,136 6,678 174 12,864
Advertising Customers Allegiant American Avis Budget Delta Elite Airways Enterprise TSA	Total 21,047 12,597 4,376 23,936 15,079 1,539 9,651 18,861 9,774 26,248 17,530 3,667	1-30 Days 7,900 1,474 - 231 180 460 351 5,684 9,600	2,800 1,037 - 12,906 307 - 3,164 6,499	10,347 10,086 4,376 10,799 14,591 1,079 6,136 6,678
Advertising Customers Allegiant American Avis Budget Delta Elite Airways Enterprise TSA FAA Hertz Signature Skywest	Total 21,047 12,597 4,376 23,936 15,079 1,539 9,651 18,861 9,774 26,248 17,530 3,667 33,685	1-30 Days 7,900 1,474 - 231 180 460 351 5,684 9,600 13,384 942 -	2,800 1,037 - 12,906 307 - 3,164 6,499 0	10,347 10,086 4,376 10,799 14,591 1,079 6,136 6,678 174 12,864 1,840 3,667 33,685
Advertising Customers Allegiant American Avis Budget Delta Elite Airways Enterprise TSA FAA Hertz Signature	Total 21,047 12,597 4,376 23,936 15,079 1,539 9,651 18,861 9,774 26,248 17,530 3,667	1-30 Days 7,900 1,474 - 231 180 460 351 5,684 9,600 13,384	2,800 1,037 - 12,906 307 - 3,164 6,499 0	10,347 10,086 4,376 10,799 14,591 1,079 6,136 6,678 174 12,864 1,840 3,667
Advertising Customers Allegiant American Avis Budget Delta Elite Airways Enterprise TSA FAA Hertz Signature Skywest Spirit	Total 21,047 12,597 4,376 23,936 15,079 1,539 9,651 18,861 9,774 26,248 17,530 3,667 33,685 1,395	1-30 Days 7,900 1,474 - 231 180 460 351 5,684 9,600 13,384 942 -	2,800 1,037 - 12,906 307 - 3,164 6,499 0 - 14,749 - -	10,347 10,086 4,376 10,799 14,591 1,079 6,136 6,678 174 12,864 1,840 3,667 33,685
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Advertising Customers Allegiant American Avis Budget Delta Elite Airways Enterprise TSA FAA Hertz Signature Skywest Spirit United Vanguard Miscellaneous	Total 21,047 12,597 4,376 23,936 15,079 1,539 9,651 18,861 9,774 26,248 17,530 3,667 33,685 1,395 2,920 31,904 12,670	1-30 Days 7,900 1,474 - 231 180 460 351 5,684 9,600 13,384 942 - 1,395	2,800 1,037 - 12,906 307 - 3,164 6,499 0 - 14,749 - - - - 611 13,385 3,744	10,347 10,086 4,376 10,799 14,591 1,079 6,136 6,678 174 12,864 1,840 3,667 33,685
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MEMORANDUM

TO: Members of the Airport Authority

FROM: Lew Bleiweis, A.A.E., Executive Director

DATE: December 14, 2018

ITEM DESCRIPTION - Information Section Item A

October, 2018 Traffic Report – Asheville Regional Airport

SUMMARY

October, 2018 overall passenger traffic numbers were up 17.6% compared to the same period last year. Passenger traffic numbers reflect a 17.6% increase in passenger enplanements from October, 2017. Enplanements for Fiscal Year to Date total 218,215 which is a 12.5% increase over the same period last year.

AIRLINE PERFORMANCE

<u>Allegiant Airlines</u>: Year over Year passenger enplanements for Allegiant in October 2018 were up by 39.9%. There were no flight cancellations for the month.

<u>American Airlines</u>: American's October 2018 passenger enplanements represent a 3.4% increase over the same period last year. There were five (5) flight cancellations for the month.

<u>Delta Airlines</u>: Delta's October 2018 enplanements were flat compared to October 2017. There were no flight cancellations for the month.

<u>United Airlines</u>: In October 2018, United Airlines saw a decrease in enplanements by 22.0% over the same period last year. There were no flight cancellations for the month.

Monthly Traffic Report Asheville Regional Airport

October 2018



Category	Oct 2018	Oct 2017	Percentage Change	*CYTD-2018	*CYTD-2017	Percentage Change	*MOV12-2018	*MOV12-2017	Percentage Change
Passenger Traffic			. 3		-	. 3.			
Enplaned	60,054	51,073	17.6%	461,677	393,855	17.2%	545,219	463,086	17.7%
•	*	ŕ	17.6%	,	,	17.2%	,	•	18.7%
Deplaned	<u>60,006</u>	<u>51,022</u>		<u>460,771</u>	<u>392,397</u>		<u>547,611</u>	<u>461,526</u>	
Total	120,060	102,095	17.6%	922,448	786,252	17.3%	1,092,830	924,612	18.2%
Aircraft Operation	ns								
Airlines	928	784	18.4%	7,444	6,510	14.3%	8,774	7,572	15.9%
Commuter/ Air Taxi	<u>1,135</u>	<u>1,301</u>	-12.8%	8,606	9,351	-8.0%	10,235	10,489	-2.4%
Subtotal	<u>2,063</u>	<u>2,085</u>	-1.1%	<u>16,050</u>	<u>15,861</u>	1.2%	<u>19,009</u>	<u>18,061</u>	5.2%
General Aviation	3,246	4,756	-31.7%	33,535	36,263	-7.5%	40,113	42,376	-5.3%
Military	<u>365</u>	<u>460</u>	-20.7%	<u>2,756</u>	<u>3,983</u>	-30.8%	<u>3,462</u>	<u>4,536</u>	-23.7%
Subtotal	<u>3,611</u>	<u>5,216</u>	-30.8%	<u>36,291</u>	<u>40,246</u>	-9.8%	43,575	<u>46,912</u>	-7.1%
Total	5,674	7,301	-22.3%	52,341	56,107	-6.7%	62,584	64,973	-3.7%
Fuel Gallons									
100LL	15,815	16,818	-6.0%	138,202	138,819	-0.4%	162,679	164,156	-0.9%
Jet A (GA)	155,462	163,450	-4.9%	1,242,350	1,248,439	-0.5%	1,428,181	1,448,055	-1.4%
Subtotal	<u>171,277</u>	180,268	-5.0%	<u>1,380,552</u>	1,387,258	-0.5%	<u>1,590,860</u>	<u>1,612,211</u>	-1.3%
Jet A (A/L)	450,048	<u>411,553</u>	9.4%	<u>3,577,533</u>	2,958,897	20.9%	4,172,857	3,423,645	21.9%
Total	621,325	591,821	5.0%	4,958,085	4,346,155	14.1%	5,763,717	5,035,856	14.5%

^{*}CYTD = Calendar Year to Date and *Mov12 = Moving Twelve Months.

Airline Enplanements, Seats, and Load Factors Asheville Regional Airport



October 2018

			Percentage			Percentage
	Oct 2018	Oct 2017	Change	*CYTD-2018	*CYTD-2017	Change
llegiant Air						
Enplanements	23,932	17,109	39.9%	169,601	120,343	40.9%
Seats	29,405	21,277	38.2%	201,741	143,446	40.6%
Load Factor	81.4%	80.4%	1.2%	84.1%	83.9%	0.2%
merican Airlines						
Enplanements	11,904	11,512	3.4%	97,924	88,423	10.7%
Seats	14,868	13,299	11.8%	121,193	116,763	3.8%
Load Factor	80.1%	86.6%	-7.5%	80.8%	75.7%	6.7%
elta Air Lines						
Enplanements	13,604	13,691	-0.6%	123,262	116,389	5.9%
Seats	15,020	14,909	0.7%	141,210	142,527	-0.9%
Load Factor	90.6%	91.8%	-1.4%	87.3%	81.7%	6.9%
lite Airways						
Enplanements	0	253	-100.0%	1,056	1,251	-15.6%
Seats	0	450	-100.0%	2,070	2,420	-14.5%
Load Factor	#Num!	56.2%	#Type!	51.0%	51.7%	-1.3%
pirit Airlines						
Enplanements	3,979	0	#Div/0!	5,991	0	#Div/0!
Seats	6,324	0	#Div/0!	11,988	0	#Div/0!
Load Factor	62.9%	#Num!	#Type!	50.0%	#Num!	#Type!
nited Airlines						
Enplanements	6,635	8,508	-22.0%	63,843	67,449	-5.3%
Seats	8,080	9,745	-17.1%	78,155	82,099	-4.8%
Load Factor	82.1%	87.3%	-5.9%	81.7%	82.2%	-0.6%

Thursday, November 29, 2018

*CTYD = Calendar Year to Date and *Mov12 = Moving Twelve Months.

		Percentage				
	Oct 2018	Oct 2017	Change	*CYTD-2018	*CYTD-2017	Change
Totals						
Enplanements	60,054	51,073	17.6%	461,677	393,855	17.2%
Seats	73,697	59,680	23.5%	556,357	487,255	14.2%
Load Factor	81.5%	85.6%	-4.8%	83.0%	80.8%	2.7%

Airline Flight Completions Asheville Regional Airport

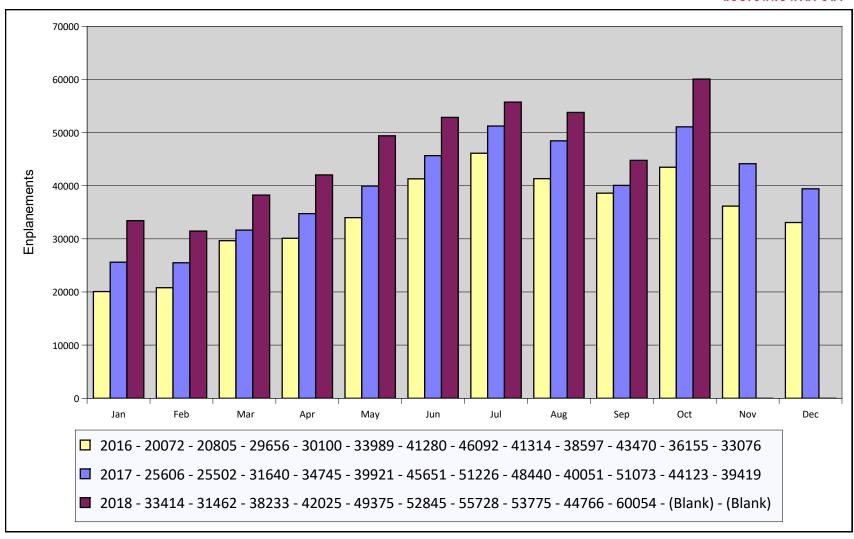
October 2018



	Scheduled		Cancellation	ons Due To		Total	Percentage of	
Airline	Flights	Field	Field Mechanical Weather Othe		Other	Cancellations	Completed Flights	
Allegiant Air	168	0	0	0	0	0	100.0%	
American Airlines	227	0	2	3	0	5	97.8%	
Delta Air Lines	202	0	0	0	0	0	100.0%	
Elite Airways	0	0	0	0	0	0	#Num!	
Spirit Airlines	34	0	0	0	0	0	100.0%	
United Airlines	134	0	0	0	0	0	100.0%	
Total	765	0	2	3	0	5	99.3%	

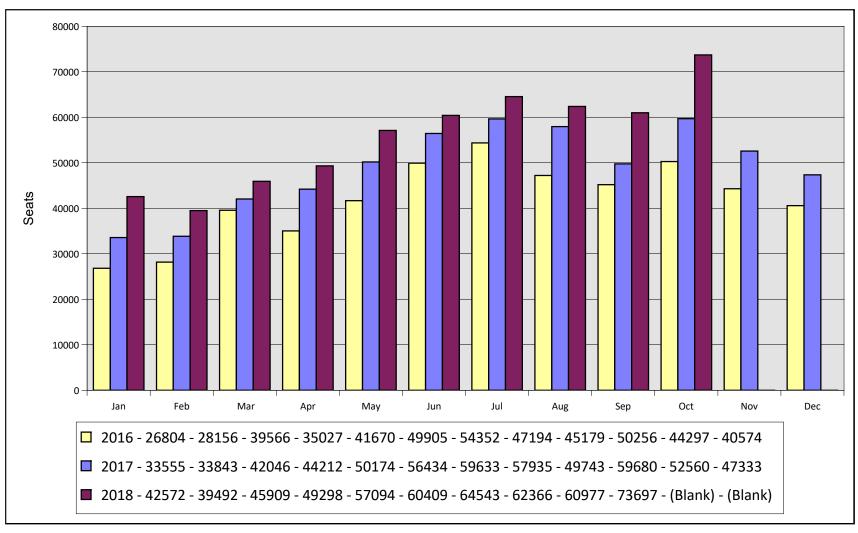
Monthly Enplanements By Year Asheville Regional Airport





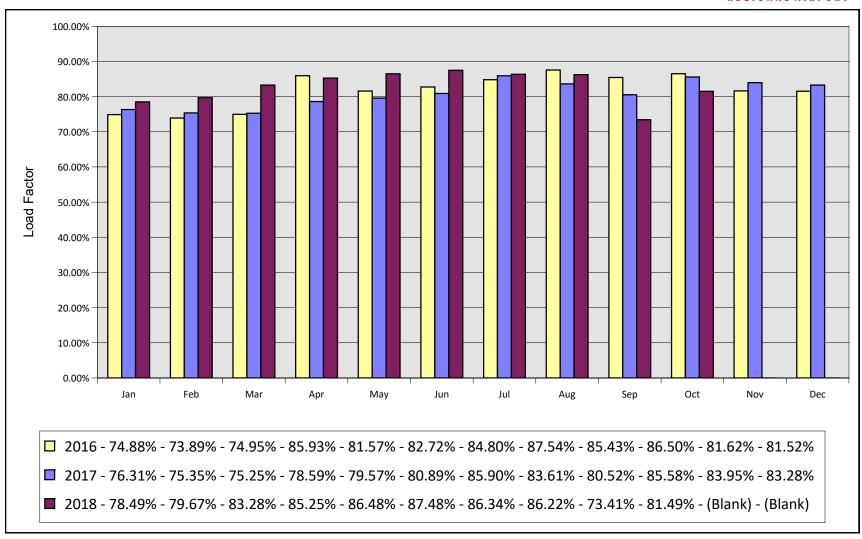
Monthly Seats By Year Asheville Regional Airport





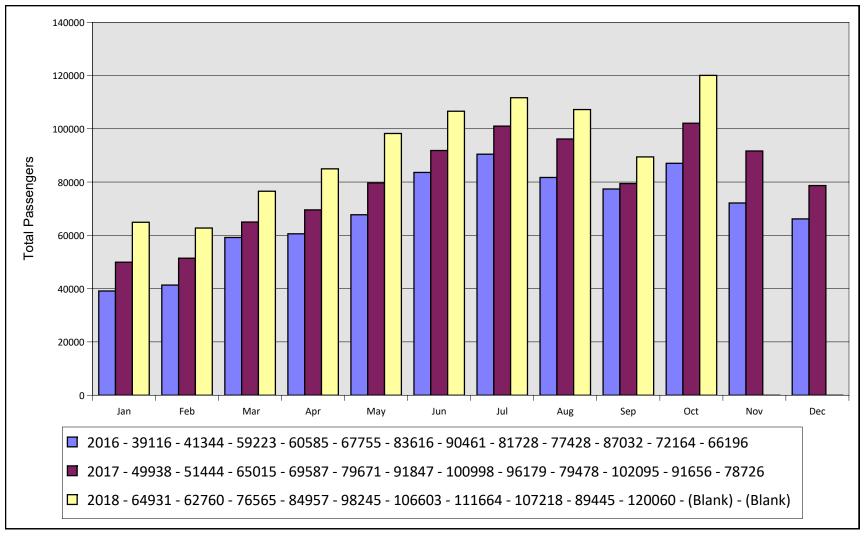
Monthly Load Factors By Year Asheville Regional Airport





Total Monthly Passengers By Year Asheville Regional Airport

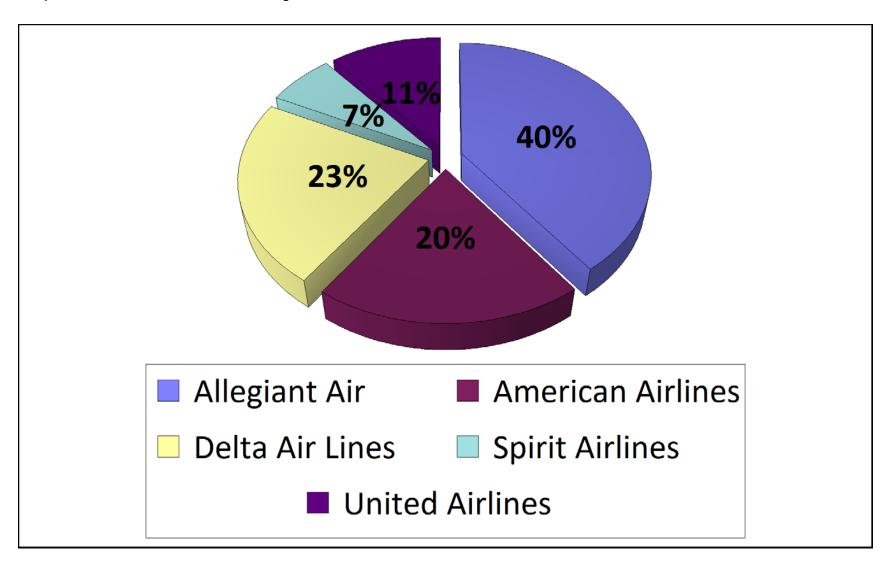




Airline Market Share Analysis (Enplanements) Asheville Regional Airport



Report Period From October 2018 Through October 2018



January 20	19 vs. Janu	ary 2018								
Tr	avel Period		Jan-	19	Jan-	18	Dif	f	Percen	t Diff
Mkt Al	Orig	Dest	Ops/Week	Seats	Ops/Week	Seats	Ops/Week	Seats	Ops/Week	Seats
AA	AVL	CLT	42	2,883	33	2,261	9	622	27.3%	27.5%
AA	CLT	AVL	42	2,883	33	2,261	9	622	27.3%	27.5%
DL	ATL	AVL	46	2,834	37	2,690	9	144	24.3%	5.4%
DL	AVL	ATL	46	2,834	37	2,690	9	144	24.3%	5.4%
G4	AVL	EWR	2	354	2	354	0	0	0.0%	0.0%
G4	EWR	AVL	2	354	2	354	0	0	0.0%	0.0%
G4	AVL	FLL	14	2,478	7	1,239	7	1,239	100.0%	100.0%
G4	FLL	AVL	14	2,478	7	1,239	7	1,239	100.0%	100.0%
G4	AVL	PGD	2	354	2	354	0	0	0.0%	0.0%
G4	PGD	AVL	2	354	2	354	0	0	0.0%	0.0%
G4	AVL	PIE	6	1,062	4	708	2	354	50.0%	50.0%
G4	PIE	AVL	6	1,062	4	708	2	354	50.0%	50.0%
G4	AVL	SFB	7	1,239	2	354	5	885	250.0%	250.0%
G4	SFB	AVL	7	1,239	2	354	5	885	250.0%	250.0%
NK	AVL	FLL	4	728	0	0	4	728		
NK	FLL	AVL	4	728	0	0	4	728		
NK	AVL	MCO	4	728	0	0	4	728		
NK	MCO	AVL	4	728	0	0	4	728		
NK	AVL	TPA	3	546	0	0	3	546		
NK	TPA	AVL	3	546	0	0	3	546		
UA	AVL	EWR	6	300	6	768	0	(468)	0.0%	(60.9%)
UA	EWR	AVL	6	300	6	768	0	(468)	0.0%	(60.9%)
UA	AVL	ORD	14	700	14	700	0	0	50.0%	50.0%
UA	ORD	AVL	14	700	14	700	0	0	50.0%	50.0%
		Total	300	28,412	214	18,856	86	9,556	40.2%	50.7%

Tra	avel Period		Feb-	19	Feb-	18	Diff		Percent Diff		
/lkt Al	Orig	Dest	Ops/Week	Seats	Ops/Week	Seats	Ops/Week	Seats	Ops/Week	Seat	
AA	AVL	CLT	42	2,883	32	2,224	10	659	31.2%	29.69	
AA	CLT	AVL	42	2,883	31	2,161	11	722	33.5%	33.49	
DL	ATL	AVL	46	2,834	36	2,700	10	134	27.8%	5.0%	
DL	AVL	ATL	46	2,834	36	2,700	10	134	27.8%	5.09	
G4	AVL	EWR	2	354	2	354	0	0	0.0%	0.09	
G4	EWR	AVL	2	354	2	354	0	0	0.0%	0.09	
G4	AVL	FLL	14	2,478	7	1,239	7	1,239	100.0%	100.0	
G4	FLL	AVL	14	2,478	7	1,239	7	1,239	100.0%	100.0	
G4	AVL	PGD	3	531	3	531	0	0	0.0%	0.09	
G4	PGD	AVL	3	531	3	531	0	0	0.0%	0.09	
G4	AVL	PIE	5	885	4	708	1	177	25.0%	25.0	
G4	PIE	AVL	5	885	4	708	1	177	25.0%	25.0	
G4	AVL	SFB	7	1,218	4	708	3	510	75.0%	72.0	
G4	SFB	AVL	7	1,218	4	708	3	510	75.0%	72.0	
NK	AVL	FLL	3	546	0	0	3	546			
NK	FLL	AVL	3	546	0	0	3	546			
NK	AVL	MCO	3	546	0	0	3	546			
NK	MCO	AVL	3	546	0	0	3	546			
NK	AVL	TPA	2	364	0	0	2	364			
NK	TPA	AVL	2	364	0	0	2	364			
UA	AVL	EWR	6	300	6	762	0	(462)	0.0%	(60.6	
UA	EWR	AVL	6	300	6	762	0	(462)	0.0%	(60.6	
UA	AVL	ORD	14	700	14	700	0	0	50.0%	50.0	
UA	ORD	AVL	14	700	14	700	0	0	50.0%	50.0	

Tra	avel Period		Mar-	19	Mar-	18	Dif	f	Percen	t Diff
Mkt Al	Orig	Dest	Ops/Week	Seats	Ops/Week	Seats	Ops/Week	Seats	Ops/Week	Seats
AA	AVL	CLT	48	3,169	34	2,376	14	793	41.2%	33.4%
AA	CLT	AVL	48	3,169	34	2,376	14	793	41.2%	33.4%
DL	ATL	AVL	47	3,082	47	3,324	0	(242)	0.0%	(7.3%)
DL	AVL	ATL	47	3,082	47	3,324	0	(242)	0.0%	(7.3%)
G4	AVL	BWI	2	354	0	0	2	354		
G4	BWI	AVL	2	354	0	0	2	354		
G4	AVL	DEN	2	354	0	0	2	354		
G4	DEN	AVL	2	354	0	0	2	354		
G4	AVL	EWR	5	885	2	354	3	531	150.0%	150.0%
G4	EWR	AVL	5	885	2	354	3	531	150.0%	150.0%
G4	AVL	FLL	16	2,832	6	1,062	10	1,770	166.7%	166,7%
G4	FLL	AVL	16	2,832	6	1,062	10	1,770	166.7%	166.7%
G4	AVL	PGD	3	531	3	531	0	0	0.0%	0.0%
G4	PGD	AVL	3	531	3	531	0	0	0.0%	0.0%
G4	AVL	PIE	7	1,218	4	708	3	510	75.0%	72.0%
G4	PIE	AVL	7	1,218	4	708	3	510	75.0%	72.0%
G4	AVL	SFB	9	1,530	4	708	5	822	125.0%	116.1%
G4	SFB	AVL	9	1,530	4	708	5	822	125.0%	116.1%
G4	AVL	SRQ	2	354	0	0	2	354		
G4	SRQ	AVL	2	354	0	0	2	354		
NK	AVL	FLL	4	728	0	0	4	728		
NK	FLL	AVL	4	728	0	0	4	728		
NK	AVL	MCO	4	728	0	0	4	728		
NK	MCO	AVL	4	728	0	0	4	728		
NK	AVL	TPA	3	546	0	0	3	546		
NK	TPA	AVL	3	546	0	0	3	546		
UA	AVL	EWR	0	0	7	578	(7)	(578)	(100.0%)	(100.0%
UA	EWR	AVL	0	0	7	578	(7)	(578)	(100.0%)	(100.0%
UA	AVL	IAD	14	700	0	0	14	700		
UA	IAD	AVL	14	700	0	0	14	700		
UA	AVL	ORD	21	1,050	21	1,050	0	0	0.0%	0.0%
UA	ORD	AVL	21	1,050	21	1,050	0	0	0.0%	0.0%
		Total	374	36,122	256	21,382	118	14,740	46.1%	68.9%



MEMORANDUM

TO: Members of the Airport Authority

FROM: Janet Burnette, Director of Finance & Accounting

DATE: December 14, 2018

ITEM DESCRIPTION - Information Section Item B

Greater Asheville Regional Airport – Explanation of Extraordinary Variances Month of October 2018

SUMMARY

Operating Revenues for the month of October were \$1,193,707. Operating Expenses for the month were \$714,938. As a result, Net Operating Revenues before Depreciation were \$478,769. Net Non-Operating Revenues were \$440,875.

Year-to-date Operating Revenues were \$4,668,737, 42.5% of annual budget. Year-to-date Operating Expenses were \$2,569,815, 26.3% of annual budget. Both percentages represent positive results as we have now completed 33% of the fiscal year. Year-to-date Net Operating Revenues before Depreciation were \$2,098,921. Net Non-Operating Revenues for the year were \$1,487,456, 52.6% of annual budget.

STATEMENT OF NET ASSETS

Significant variations to prior month were:

Grants Receivable – Grants Receivable increased by \$796k due to the Airfield Redevelopment project.

Construction in Progress – Construction in Progress increased by \$872k mainly due to the Airfield Redevelopment project.

Property and Equipment, Net – Property and Equipment, Net decreased by \$387k due to depreciation.

Information Section - Item B

ASHEVILLE REGIONAL AIRPORT INVESTMENT AND INTEREST INCOME SUMMARY As of October 31, 2018

Institution:	Interest Rate	Investment Amount	Monthly Interest
Bank of America - Operating Account	0.60%	\$ 15,164,835 .	7,654
First Citizens - Money Market Account	0.35%	403,503 .	120
NC Capital Management Trust - Cash Portfolio		17,601 .	30
NC Capital Management Trust - Term Portfolio		9,169,980 .	17,054
Petty Cash		200 .	
Restricted Cash:			
BNY Mellon		567,072 .	
Bank of America - PFC Revenue Account	0.60%	202,340 .	2,875
NC Capital Management Trust - Term Port - PFC		10,008,528 .	8,528
Total		\$ 35,534,059	\$ 36,261

Investment Diversification:

Banks	46%
NC Capital Management Trust	54%
Commercial Paper	0%
Federal Agencies	0%
US Treasuries	0%
	100%

ASHEVILLE REGIONAL AIRPORT STATEMENT OF CHANGES IN FINANCIAL POSITION For the Month Ended October 31, 2018

	Current Month	Prior Period
Cash and Investments Beginning of Period	\$ 34,507,984	\$ 33,973,132
Net Income/(Loss) Before Capital Contributions	532,348	372,175
Depreciation	387,295	387,295
Decrease/(Increase) in Receivables	(764,924)	130,466
Increase/(Decrease) in Payables	754,825	55,803
Decrease/(Increase) in Prepaid Expenses	19,573	18,959
Decrease/(Increase) in Fixed Assets	(872,098)	(239,562)
Principal Payments of Bond Maturities	-	38,016
Capital Contributions	926,111	(228,300)
System Conversion (Prior Period) Adjustment	 42,945	
Increase(Decrease) in Cash	1,026,075	534,852
Cash and Investments End of Period	\$ 35,534,059	\$ 34,507,984

ASHEVILLE REGIONAL AIRPORT STATEMENT OF FINANCIAL POSITION As of October 31, 2018

	Current Month	Last Month
<u>ASSETS</u>		
Current Assets:		
Unrestricted Net Assets:		
Cash and Cash Equivalents	\$24,756,119	\$24,126,122
Investments	0	0
Accounts Receivable	1,519,005	1,557,978
Passenger Facility Charges Receivable	400,000	400,000
Refundable Sales Tax Receivable	60,302	52,353
Grants Receivable	1,248,004	452,055
Prepaid Expenses Total Unrestricted Assets	<u>151,212</u> 28,134,642	170,785 26,759,293
Total Officialistica Assets	20,134,042	20,137,273
Restricted Assets:		
Cash and Cash Equivalents	10,777,940	10,381,863
Total Restricted Assets	10,777,940	10,381,863
Total Current Assets	20 012 502	27 1/1 154
Total current Assets	38,912,582	37,141,156
Noncurrent Assets:		
Construction in Progress	77,708,377	76,836,279
Net Pension Asset - LGERS	(760,162)	(760,162)
Benefit Payment - OPEB	25,682	25,682
Contributions in Current Year	617,323	617,323
Property and Equipment - Net	52,159,649	52,546,944
Total Noncurrent Assets	129,750,869	129,266,066
	\$168,663,451	\$166,407,222
LIABILITIES AND NET ASSETS		
EIADIEITIES AND NET ASSETS		
Current Liabilities:		
Payable from Unrestricted Assets:		
Accounts Payable & Accrued Liabilities	\$1,022,861	\$464,402
Customer Deposits	10,510	10,510
Unearned Revenue	626,755	468,406
Construction Contracts Payable	0	0
Construction Contract Retainages	1,933,007	1,933,007
Revenue Bond Payable - Current	1,245,000	1,245,000
Interest Payable	152,066 4,990,199	4,235,374
Total Payable from Unrestricted Assets	4,990,199	4,235,374
Total Current Liabilities	4,990,199	4,235,374
Noncurrent Liabilities:		
Pension Deferrals - OPED	56,737	56,737
Other Postemployment Benefits	1,248,463	1,248,463
Compensated Absences	359,211	359,211
Net Pension Obligation-LEO Special Separation Allowance	474,558	474,558
Revenue Bond Payable - Noncurrent	17,585,000	17,585,000
Total Noncurrent Liabilities	19,723,969	19,723,969
T	0.1.71.1.10	00.050.040
Total Liabilities	24,714,168	23,959,343
Net Assets:		
Invested in Capital Assets	111,038,026	110,553,223
Restricted	10,777,940	10,381,863
Unrestricted	22,133,317	21,512,793
Total Net Assets	143,949,283	142,447,879
	\$168,663,451	\$166,407,222



Income Statement

Through 10/31/18 Summary Listing

Fund Calegory General Fund Funds Funds Funds Fund Type General Fund			Annual	MTD	YTD	YTD	Budget Less	% of	Prior Year
Part Type Centeral Fund Type Centeral Fund Type Centeral Fund Type Centeral Fund Type	Classification		Budget Amount	Actual Amount	Actual Amount	Encumbrances	YTD Actual	Budget	Total Actual
Part Type Centeral Fund Type Centeral Fund Type Centeral Fund Type Centeral Fund Type	Fund Category Governmental Funds								
Terminal pace mentals - non airline 2470 000 20.041 81,773 18 0.0 1292,280 0 32 30 0.00									
terminal space rentals - animals 24,790ml 20,40a1 18,737.30 100,100a1 100,100a1 20,00a 10,733.00 100,100a1 20,00a 10,733.00 100,30a 20,00a 10,733.00 20,00a 20,0	Fund 10 - General Fund								
Terminal price rentals altinine 2,66,73110 195,3216 71,49502 0.0 1,292,3016 3.0 0.0	Operating revenues								
Landing fees 90,403 cm 10,055,80 36,91,916 0.00 51,818,13 41 0.00 Concosions 40,700 cm 51,065,00 51,065,00 20,914,80 0.00 28,865,02 41 0.00 Rontal car - car rentals 1,530,000 11,115,107 77,016,60 0.00 78,989,10 43 0.00 Rental car - car rentals 1,530,000 141,510,27 77,016,60 0.00 78,989,10 35 0.00 Rental car - car rentals 1,530,000 141,510,27 77,016,60 0.00 143,986,83 35 0.00 Rental car - car rentals 1,530,000 21,222,55 81,011,10 0.00 143,986,83 35 0.00 Rental car - car rentals 1,500,000 21,222,55 81,011,10 0.00 14,000,00 35,882,73 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.	Terminal space rentals - non airline		247,909.00	20,640.11	81,773.18	.00	166,135.82	33	.00
Concesions 490,800 51,065.05 201,148 00 288,865.22 41 0.00 Alto parking 3,600,000 550,451.85 1,803,459.55 00 1,796,540.75 50 0.00 Renal car carontals 467,012.00 141,516.25 742,010.04 00 789,893.6 48 0.00 Commerce ground transportation 467,012.00 188,867.57 224,289.13 00 13,986.85 48 0.00 Bibling lusss 1,038,185.00 88,873.00 380,783.35 00 681,416.41 34 0.00 Long leases and fees 2,949.00 41,227.27 18,884.9 0.00 24,959.90 0.00 33,482.7 27 0.00 Interpretating revenue and expense 2,949.00 41,227.81 18,884.93 0.00 24,959.90 0.00 24,959.90 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00	Terminal space rentals - airline		2,067,331.00	195,329.62	774,950.92	.00	1,292,380.08	37	.00
Marcian Marc	Landing fees		904,038.00	100,558.80	369,219.67	.00	534,818.33	41	.00
Rental car care rentals 15,00,000 141,510.27 74,010.64 0.00 78,993.96 48 0.00 Rental car care rentals 647,012.00 58,667.57 222,4289.13 .00 422,722.77 .35 .00 Commerce ground transportation 94,560.00 21,626.55 80,101.5 .00 .43,988.6 .00	Concessions		490,780.00	51,065.05	201,914.98	.00	288,865.02	41	.00
Rental car - facility rent 647,012.00 58,667.57 224,291.13 00 422,722.87 35 00 Commerce ground transportation 44,500.00 71,262.65 60,011.5 00 143,98.65 685 00 00 FBO'S 103,811.650 88,230.00 35,678.35 00 68,140.14 34 00 Building leases 133,91.00 2,737.24 18,884.91 00 41,076.00 33,81.93 00 93,81.93 00 00 Locating leases 59,91.00 41,327.77 18,884.91 00 41,076.00 43,000.00 41,076.00 41,076.00 41,076.00 41,076.00 41,076.00 42,027.90 40 42,000.00 43,000.00 41,000.00	Auto parking		3,600,000.00	550,451.85	1,803,459.25	.00	1,796,540.75	50	.00
Commerce ground transportation	Rental car - car rentals		1,530,000.00	141,510.27	740,106.04	.00	789,893.96	48	.00
FBO'S 1,038,18500 88,4230 35,6783.6 0.0 681,401.6 34 0.0	Rental car - facility rent		647,012.00	58,667.57	224,289.13	.00	422,722.87	35	.00
Building leases 75,197.00 2,772.45 19,714.03 .0.0 53,482.70 .2.7 .0.0	Commerce ground transportation		94,500.00	21,262.65	80,101.15	.00	14,398.85	85	.00
Land leases 59,91.00 4,322.77 18,884.94 .00 4,107.05 31 .00 Other leases and fies 221,800.00 (41,297.83) 22,459.79 .00 224,259.79 (1) .00 Operating revenue and expense Customer facility charges	FBO's		1,038,185.00	88,423.60	356,783.36	.00	681,401.64	34	.00
Public P	Building leases		73,197.00	2,772.45	19,714.03	.00	53,482.97	27	.00
Non-operating revenue and expense 1,400,000.00 192,427.75 662,643.50 0.00 86,305.976.14 43% 80,000 1,400.000.00 1,400,000	Land leases		59,961.00	4,322.77	18,884.94	.00	41,076.06	31	.00
Customer facility charges 1,400,000.00 192,427.75 662,643.50 .00 737,356.50 .47 .00	Other leases and fees		221,800.00	(41,297.83)	(2,459.79)	.00	224,259.79	(1)	.00
Customer facility charges 1,400,000.00 192,427.75 662,643.50 0.00 737,356.50 47 0.00 Passenger facility charges 1,850,000.00 242,908.12 856,483.98 0.00 993,516.02 46 0.00 Interest revenue 35,000.00 43,555.51 120,394.03 0.00 (85,394.03) 344 0.00 Interest expense Non-operating revenue and expense Totals 5,2828,803.00 \$440,874.96 \$1,487,455.83 \$0.00 \$0.00 \$1,341,347.17 \$3% \$0.00 Capital contributions 5,752,370.00 391,244.70 1,538,267.54 0.00 4,214,102.46 27 0.00 Professional services 387,450.00 21,912.47 54,211.88 143,109.61 190,128.51 51 0.00 Communiations 201,075.00 19,948.87 64,218.87 0.00 375,167.31 29 0.00 Communiations 525,467.00 42,546.02 150,299.69 0.00 375,167.31 29 0.00 Communiations 525,467.00 42,546.02 150,299.69 0.00 375,167.31 29 0.00 Communiations 525,467.00 42,940.00 42,840.00 4		Operating revenues Totals	\$10,974,713.00	\$1,193,706.91	\$4,668,736.86	\$0.00	\$6,305,976.14	43%	\$0.00
Passenger facility charges 1,850,000,00 242,908.12 856,483.98 .00 993,516.02 .46 .00	Non-operating revenue and expense								
Interest revenue 35,000.00 43,555.51 120,394.03 0.00 (85,394.03) 344 0.00 Interest expense (456,197.00) (38,016.42) (152,065.68) 0.00 (304,131.32) 33 0.00 Interest expense (456,197.00) (38,016.42) (152,065.68) 0.00 (304,131.32) 33 0.00 Interest expense (456,197.00) (28,893.00) (28,891.17.29) 0.00 (28,891.17.29) 0.00 Interest expense (456,197.00) (28,891.17.29) 0.00 (28,891.17.29) 0.00 Interest expense (456,197.00) (28,991.17.29) 0.00 Interest expense (456,197.00) (456,197.10) 0.00 Interest expense (456,197.00) (456,197.10) 0.00 Interest expense (456,197.10) 0.00	Customer facility charges		1,400,000.00	192,427.75	662,643.50	.00	737,356.50	47	.00
Non-operating revenue and expense 1456,197.00 38,016.42 152,065.68 .00 304,131.32 .33 .00	Passenger facility charges		1,850,000.00	242,908.12	856,483.98	.00	993,516.02	46	.00
Non-operating revenue and expense Totals \$2,828,803.00 \$440,874.96 \$1,487,455.83 \$0.00 \$1,341,347.17 53% \$0.00	Interest revenue		35,000.00	43,555.51	120,394.03	.00	(85,394.03)	344	.00
Capital contributions 5.00 926,111.08 2,859,117.29 0.00 (2,859,117.29) +++ 0.00 Operating expenses Personnel services 5,752,370.00 391,244.70 1,538,267.54 0.00 4,214,102.46 27 0.00 Professional services 387,450.00 21,912.47 54,211.88 143,109.61 190,128.51 51 0.00 Other contractual services 826,723.00 54,881.76 275,905.06 32,211.21 518,606.73 37 0.00 Travel and training 201,075.00 19,948.87 64,218.87 0.00 136,856.13 32 0.00 Communiations 62,850.00 5,207.10 22,387.50 0.00 40,462.50 36 0.00 Utility services 525,467.00 42,546.02 150,299.69 0.00 375,167.31 29 0.00 Rentals and leases 13,600.00 2,419.40 4,831.57 0.00 8,768.43 36 0.00	Interest expense		(456,197.00)	(38,016.42)	(152,065.68)	.00	(304,131.32)	33	.00
Operating expenses S,752,370.00 391,244.70 1,538,267.54 .00 4,214,102.46 27 .00 Professional services 387,450.00 21,912.47 54,211.88 143,109.61 190,128.51 51 .00 Other contractual services 826,723.00 54,881.76 275,905.06 32,211.21 518,606.73 37 .00 Travel and training 201,075.00 19,948.87 64,218.87 .00 136,856.13 32 .00 Communiations 62,850.00 5,207.10 22,387.50 .00 40,462.50 36 .00 Utility services 525,467.00 42,546.02 150,299.69 .00 375,167.31 29 .00 Rentals and leases 13,600.00 2,419.40 4,831.57 .00 8,768.43 36 .00		Non-operating revenue and expense Totals	\$2,828,803.00	\$440,874.96	\$1,487,455.83	\$0.00	\$1,341,347.17	53%	\$0.00
Personnel services 5,752,370.00 391,244.70 1,538,267.54 0.00 4,214,102.46 27 0.00 Professional services 387,450.00 21,912.47 54,211.88 143,109.61 190,128.51 51 0.00 Other contractual services 826,723.00 54,881.76 275,905.06 32,211.21 518,606.73 37 0.00 Travel and training 201,075.00 19,948.87 64,218.87 0.00 136,856.13 32 0.00 Communiations 62,850.00 5,207.10 22,387.50 0.00 40,462.50 36 0.00 Utility services 525,467.00 42,546.02 150,299.69 0.00 375,167.31 29 0.00 Rentals and leases 13,600.00 2,419.40 4,831.57 0.00 8,768.43 36 0.00	Capital contributions		.00	926,111.08	2,859,117.29	.00	(2,859,117.29)	+++	.00
Professional services 387,450.00 21,912.47 54,211.88 143,109.61 190,128.51 51 00 Other contractual services 826,723.00 54,881.76 275,905.06 32,211.21 518,606.73 37 .00 Travel and training 201,075.00 19,948.87 64,218.87 .00 136,856.13 32 .00 Communiations 62,850.00 5,207.10 22,387.50 .00 40,462.50 36 .00 Utility services 525,467.00 42,546.02 150,299.69 .00 375,167.31 29 .00 Rentals and leases 13,600.00 2,419.40 4,831.57 .00 8,768.43 36 .00	Operating expenses								
Other contractual services 826,723.00 54,881.76 275,905.06 32,211.21 518,606.73 37 .00 Travel and training 201,075.00 19,948.87 64,218.87 .00 136,856.13 32 .00 Communiations 62,850.00 5,207.10 22,387.50 .00 40,462.50 36 .00 Utility services 525,467.00 42,546.02 150,299.69 .00 375,167.31 29 .00 Rentals and leases 13,600.00 2,419.40 4,831.57 .00 8,768.43 36 .00	Personnel services		5,752,370.00	391,244.70	1,538,267.54	.00	4,214,102.46	27	.00
Travel and training 201,075.00 19,948.87 64,218.87 .00 136,856.13 32 .00 Communiations 62,850.00 5,207.10 22,387.50 .00 40,462.50 36 .00 Utility services 525,467.00 42,546.02 150,299.69 .00 375,167.31 29 .00 Rentals and leases 13,600.00 2,419.40 4,831.57 .00 8,768.43 36 .00	Professional services		387,450.00	21,912.47	54,211.88	143,109.61	190,128.51	51	.00
Communiations 62,850.00 5,207.10 22,387.50 .00 40,462.50 36 .00 Utility services 525,467.00 42,546.02 150,299.69 .00 375,167.31 29 .00 Rentals and leases 13,600.00 2,419.40 4,831.57 .00 8,768.43 36 .00	Other contractual services		826,723.00	54,881.76	275,905.06	32,211.21	518,606.73	37	.00
Utility services 525,467.00 42,546.02 150,299.69 .00 375,167.31 29 .00 Rentals and leases 13,600.00 2,419.40 4,831.57 .00 8,768.43 36 .00	Travel and training		201,075.00	19,948.87	64,218.87	.00	136,856.13	32	.00
Rentals and leases 13,600.00 2,419.40 4,831.57 .00 8,768.43 36 .00	Communiations		62,850.00	5,207.10	22,387.50	.00	40,462.50	36	.00
	Utility services		525,467.00	42,546.02	150,299.69	.00	375,167.31	29	.00
Insurance 234,000.00 18,882.76 90,892.04 .00 143,107.96 39 .00	Rentals and leases		13,600.00	2,419.40	4,831.57	.00	8,768.43	36	.00
	Insurance		234,000.00	18,882.76	90,892.04	.00	143,107.96	39	.00



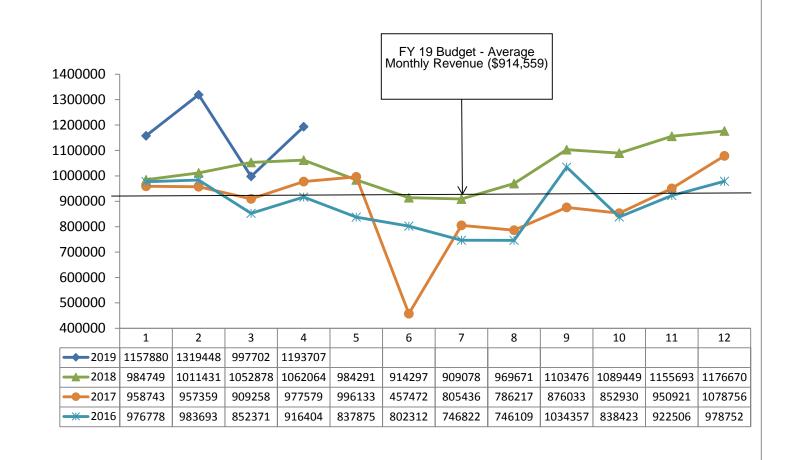
Income Statement

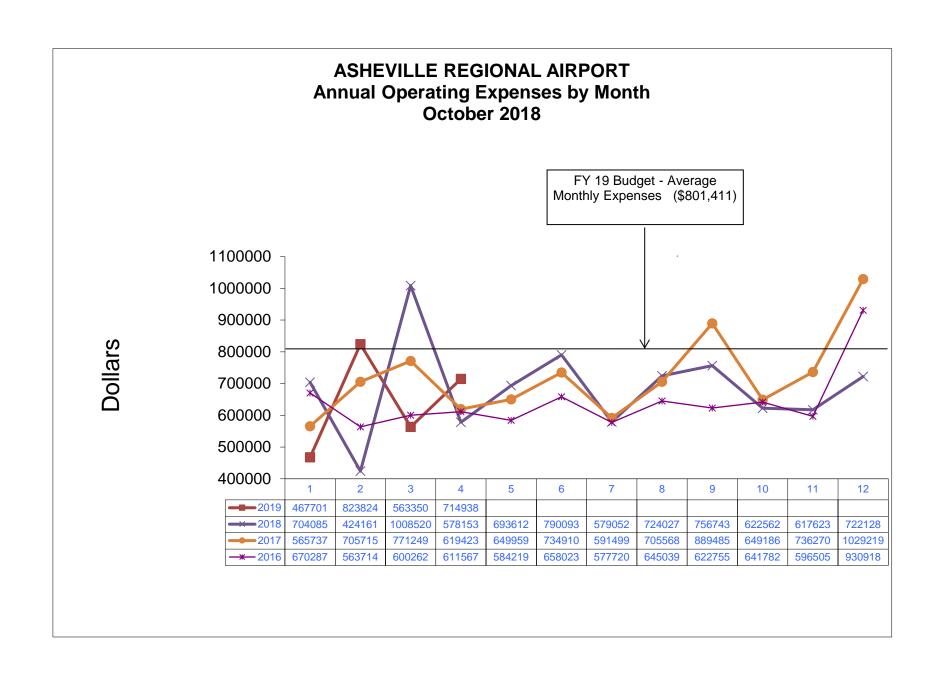
Through 10/31/18 Summary Listing

	Annual	MTD	YTD	YTD	Budget Less	% of	Prior Year
Classification	Budget Amount	Actual Amount	Actual Amount	Encumbrances	YTD Actual	Budget	Total Actual
Advertising, printing and binding	8,050.00	181.36	3,396.32	.00	4,653.68	42	.00
Promotional activities	317,390.00	29,532.71	81,049.00	46,660.25	189,680.75	40	.00
Other current charges and obligations	54,000.00	5,459.93	25,388.74	.00	28,611.26	47	.00
Operating supplies	467,425.00	44,306.44	104,620.62	6,512.79	356,291.59	24	.00
Publications, subscriptions, memberships, etc.	54,330.00	19,606.72	22,842.34	2,000.00	29,487.66	46	.00
Repairs and maintenance	181,700.00	35,775.31	76,197.92	5,876.00	99,626.08	45	.00
Small equipment	80,500.00	12,685.33	37,574.79	.00	42,925.21	47	.00
Contingency	100,000.00	.00	.00	.00	100,000.00	0	.00
Emergency repairs	50,000.00	.00	7,383.92	1,703.31	40,912.77	18	.00
Business development	450,000.00	10,347.50	10,347.50	303,819.00	135,833.50	70	.00
Operating expenses Totals	\$9,766,930.00	\$714,938.38	\$2,569,815.30	\$541,892.17	\$6,655,222.53	32%	\$0.00
Depreciation							
Depreciation	.00	387,295.00	1,549,180.00	.00	(1,549,180.00)	+++	.00
Depreciation Totals	\$0.00	\$387,295.00	\$1,549,180.00	\$0.00	(\$1,549,180.00)	+++	\$0.00
Fund 10 - General Fund Totals	10.000.51/.00	0.540.400.05	0.445.000.00		4 700 004 00	1501	
REVENUE TOTALS		2,560,692.95	9,015,309.98	.00	4,788,206.02	65%	.00
EXPENSE TOTALS		1,102,233.38	4,118,995.30	541,892.17	5,106,042.53	48%	.00
Fund 10 - General Fund Net Gain (Loss)	\$4,036,586.00	\$1,458,459.57	\$4,896,314.68	(\$541,892.17)	\$317,836.51	108%	\$0.00
Grand Totals							
REVENUE TOTALS	13,803,516.00	2,560,692.95	9,015,309.98	.00	4,788,206.02	65%	.00
EXPENSE TOTALS	9,766,930.00	1,102,233.38	4,118,995.30	541,892.17	5,106,042.53	48%	.00
Grand Total Net Gain (Loss)	\$4,036,586.00	\$1,458,459.57	\$4,896,314.68	(\$541,892.17)	\$317,836.51	108%	\$0.00

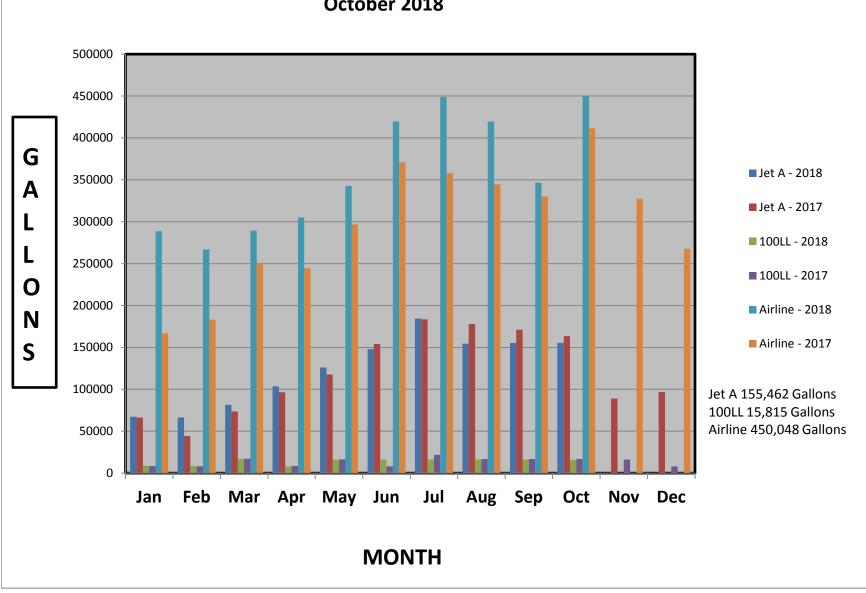
ASHEVILLE REGIONAL AIRPORT Annual Operating Revenue by Month October 2018

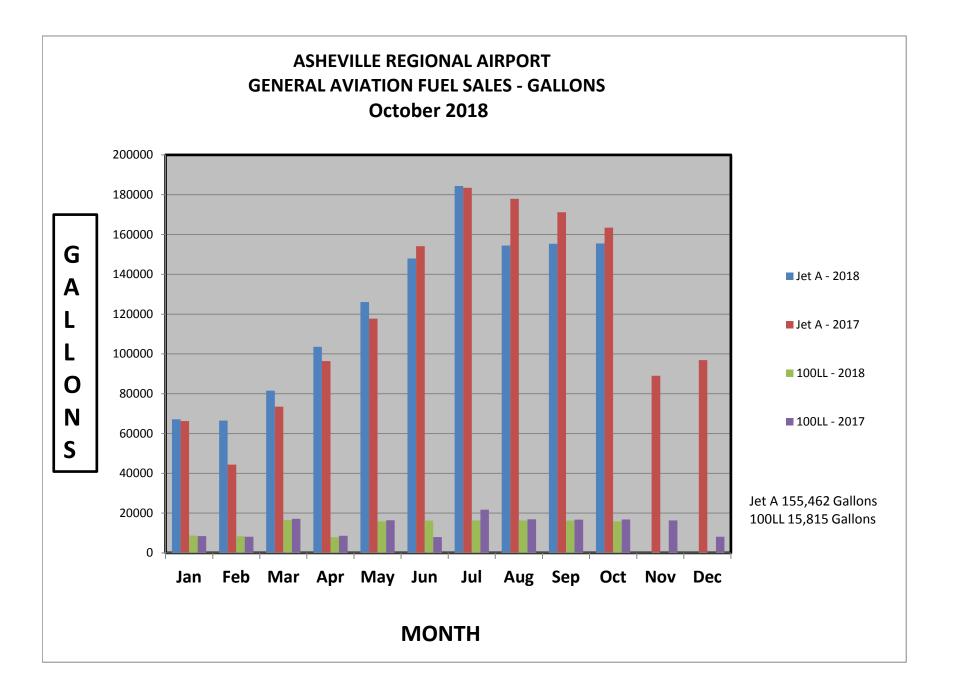
Dollars











						De	esign Phase							
Project Number	Project Name	Project Description	Professional Services Consultant	Professional Services Contract	General Contractor	Original Construction Contract	Change Orders (thru 12/01/2018)	Percent of Original Contract	Board Approved Project Cost	Percent Complete	Expensed to Date (thru 12/01/2018)	Start Date	End Date	Current Project Status (as of 12/01/2018)
1	Airfield Re- Development Project	Budget for the complete project				\$64,100,000.00	\$15,900,000.00		\$80,000,000.00	69.4%	\$55,520,895			All Engineer contracts, completed construction contracts and expenses will be inclusive of budget.
1A	Airfield Re- Development Project	Phase I - Design Services	RS&H	\$447,983.00	N/A	N/A	\$0.00	0.00%	(Overall total included in above number)	83%	\$372,161	Dec-12	Jun-16	Project Management work primarily complete.
1B	Airfield Re- Development Project	Phase II - Design Services and Project Management.		\$1,842,318.00	N/A	N/A	\$0.00	0.00%	(Overall total included in above number)	95%	\$1,748,887	Jun-13	Dec-16	Project Management work continues, pending Contractor resolution.
1C	Airfield Re- Development Project	Phase III and IV - Design Services and Project Management.	RS&H	\$2,399,826.00	N/A	N/A	\$1,469,611.00	65.90%	(Overall total included in above number)	81%	\$3,134,056	Dec-14	Jun-19	Phase IV Project Management continues.
1D	Airfield Re- Development Project	New Runway Design	AVCON	\$1,967,476.00	N/A	N/A	\$86,653.00	4.40%	(Overall total included in above number)	95.3%	\$1,959,197	Mar-13	Jun-19	Phase IV Project Management continues.
1E	Airfield Re- Development Project	Miscellaneous and Administrative Expenses			N/A	N/A	\$0.00	0.00%	(Overall total included in above number)		\$5,264,058	Jan-13	Dec-17	Miscellaneous Administrative Expenses, Reimburseable Agreement and Land Acquisition
2	Expand Air Carrier Apron	Design additional apron space to hold RON Aircraft. Professional CA and Inspections.	Delta Airport Consultants	\$99,000.00	N/A	N/A	\$150,750.00	66%	\$249,750.00	87%	\$217,738	Feb-17	Jun-18	Close out documentation being assembled.
3	Terminal Building Assessment Study	Terminal infrastructure, interior space and exterior facade assessment.	СНА	\$550,247.00	N/A	N/A	\$0.00	0.00%	\$628,900.00	98.1%	\$539,940	Jan-18	Jun-18	Review of next steps.
4	Airport Security and Identity Management	Security system, ID badging and CCTV camera equipment	Faith Group LLC	\$327,486.27	N/A	N/A	\$0.00	0.00%	\$327,486.27	14.6%	\$48,088.00	Aug-18	Mar-19	Review of findings scheduled.
5	Apron Expansion South	Terminal apron to be expanded and added for aircraft use.	Parrish and Partners	\$821,196.00	N/A	N/A	\$0.00	0%	\$0.00	2%	\$0.00	Nov-18	Mar-19	NTP issued and design is underway with survey and core samples taken.
						Cons	truction Phas	е						
Project Number	Project Name	Project Description	Professional Services Consultant	Professional Services Contract	General Contractor	Original Construction Contract	Change Orders (thru 12/01/02018)	Percent of Original Contract	Board Approved Project Cost		Expensed to Date (thru 12/01/2018)	Start Date	End Date	Current Project Status (as of 12/01/2018)
1	Permanent Runway 17- 35 Construction, NAVAIDS and Taxiway Conversion	convert temporary rupway		Amount Included in Phase 3 Design Fees	Travelers / Cedar Peaks	\$33,703,095.70	\$0.00	0.00%	\$34,703,095.70	30.1%	\$10,156,454	Mar-17	Jun-19	Winter work includes errosion control maintenance, electrical and shoulder work.
2	Expand Air Carrier Apron	Construct additional apron pavement for RON Aircraft		\$0.00	NHM Constructors	\$1,043,023.50	\$1,448.87	0.14%	\$1,147,380.85	54.7%	\$571,210	Mar-18	Nov-18	Close out documentation being assembled.

(Construction and Administrative Costs included)

Airportsurvey.com





Airport Facilities Review For 3rd Quarter 2018

Welcome

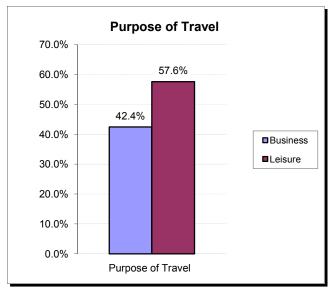
- Welcome to the Airportsurvey.com Airport Facilities Review for the recent quarter, a complimentary data set provided to Airportsurvey.com participating airports
- The following slides provide non-weighted scores and ratings based on an independent survey of air travelers
- Note that passenger responses are based on perception, rather than objective assessment
- Value Added Services available from Canmark include:
 - Report analysis
 - Statistical testing
 - Air carrier responses
 - Non-facility responses
 - Tailored comparison sets
 - Passenger demographics
 - Sample size enhancement
 - Targeted and customized reporting
 - Custom survey questions and content

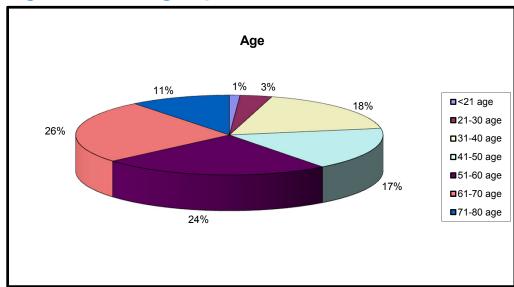
No representations are made as to the completeness or accuracy of information contained herein. Airport facility raw data is available upon request.

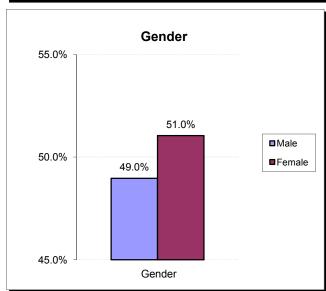
Overview

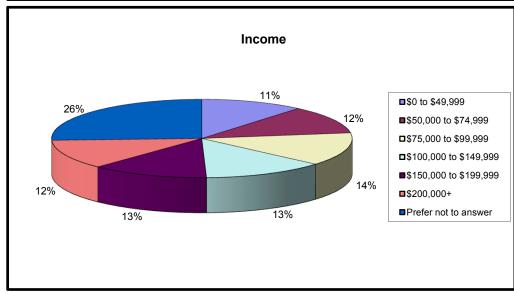
- *Airportsurvey.com* is an ongoing, all-inclusive online passenger satisfaction survey program from Canmark Research Center
- Invitations to take the survey are distributed at select airports across the country
- Over 30 airports participate
- Each survey invitation card is single-use, and must reference an actual flight
- Survey distribution occurs approximately three days per month
- Response scale is 1 through 5: Poor, Fair, Good, Very Good, Excellent
- Survey participants have a chance to win round-trip airline tickets
- Response rates vary from 10% to 20% based on location
- Facilities attributes are scored according to check-in airport
- Airports are grouped into three tiers according to available seats in calendar year 2017

Passenger Demographics



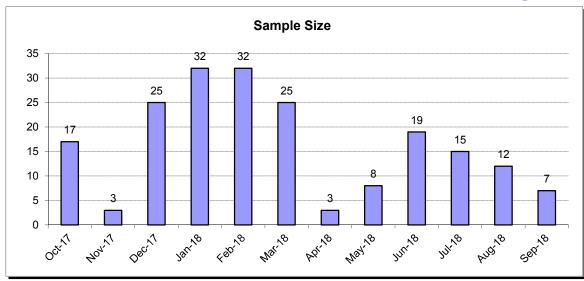






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General Findings



Sample is clustered around airport invitation distribution dates.

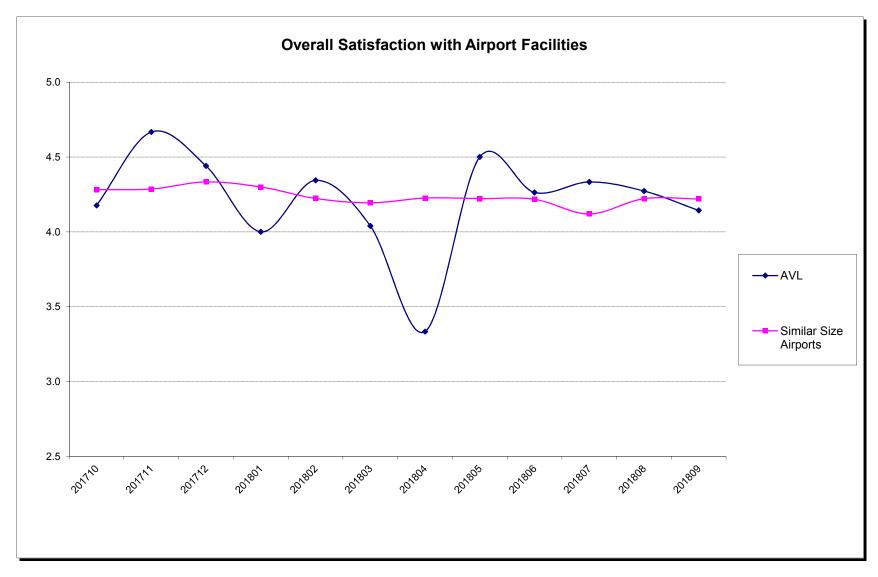
Sample reflects passengers intercepted at arrival airports who rated check-in airport.

	AVL	Similar	+/-	Pct
Overall	4.21	4.24	(0.03)	-0.7%
Availability of parking	4.00	4.12	(0.12)	-2.9%
Cost of parking	3.41	3.64	(0.24)	-7.0%
Clear, easy to follow signs	4.29	4.28	0.02	0.4%
Cleanliness	4.47	4.31	0.16	3.6%
Availability of restrooms	4.49	4.34	0.15	3.3%
Cleanliness of restrooms	4.44	4.27	0.17	3.8%
Concessions / restaurants	3.53	3.76	(0.23)	-6.4%
Transportation to your gate / concourse / terminal	4.25	4.16	0.10	2.3%
Airport Wi-Fi ease of use	4.19	4.02	0.17	4.1%
Overall airport Wi-Fi	4.14	3.94	0.19	4.6%
Overall departure airport concourse	4.24	4.20	0.04	1.0%
Security: Wait time at checkpoint	4.20	4.24	(0.04)	-0.9%
Security: Professionalism of personnel	4.27	4.35	(80.0)	-1.8%
Security: Confidence in airport security procedures	4.22	4.21	0.01	0.2%

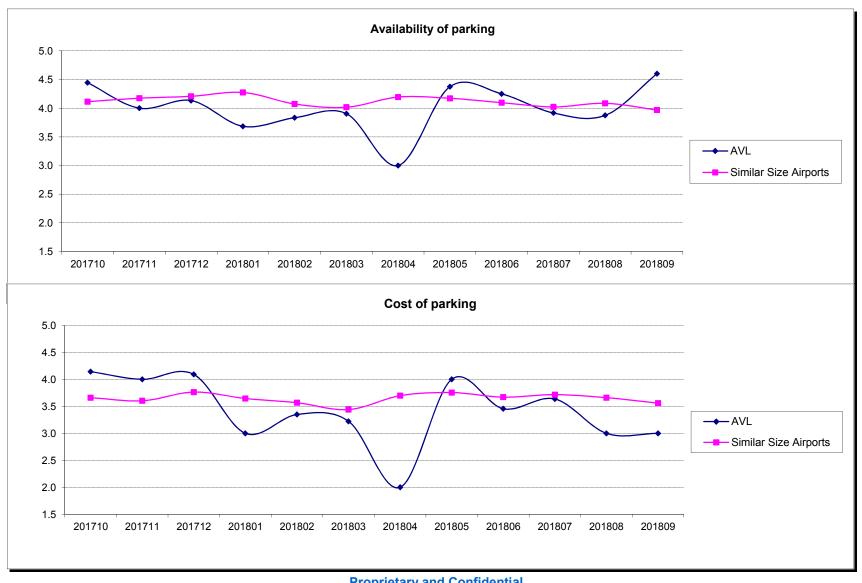
Statistical means testing not performed on results

AVL Responses 198

Overall Satisfaction with Airport Facilities



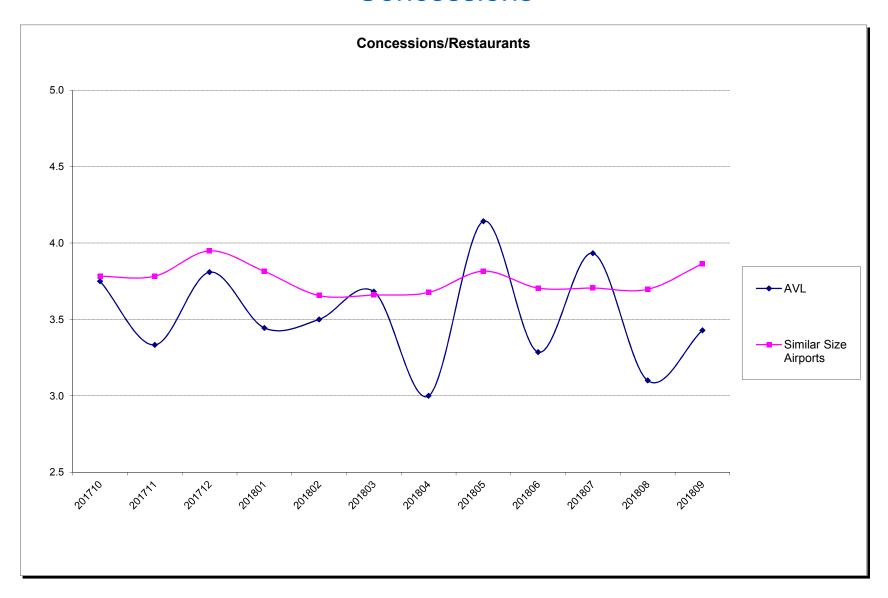
Parking Satisfaction



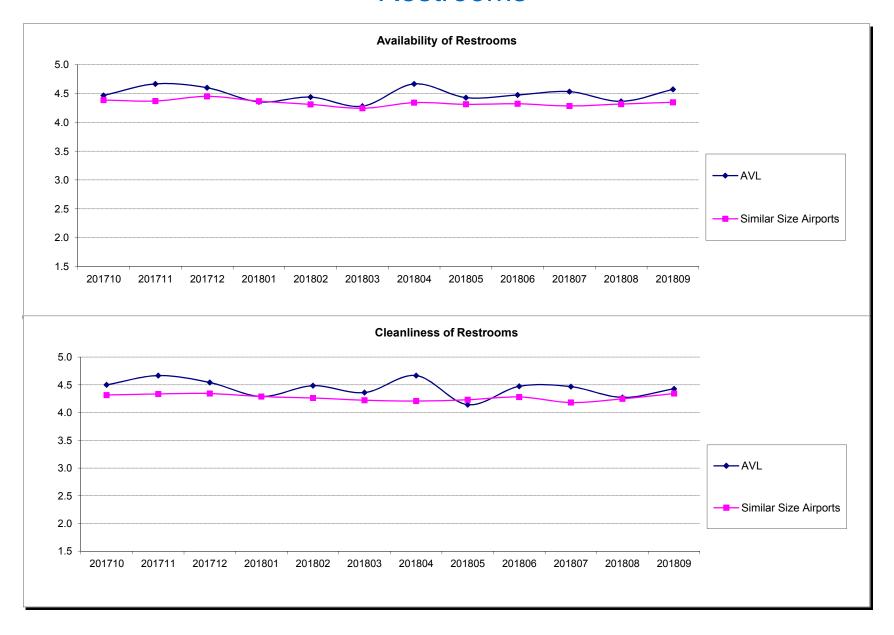
Cleanliness and Signage



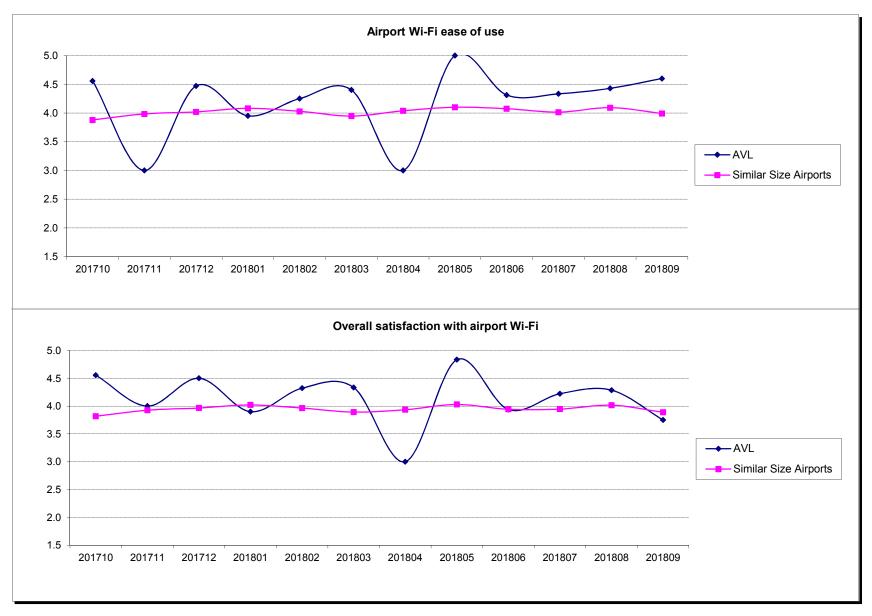
Concessions



Restrooms

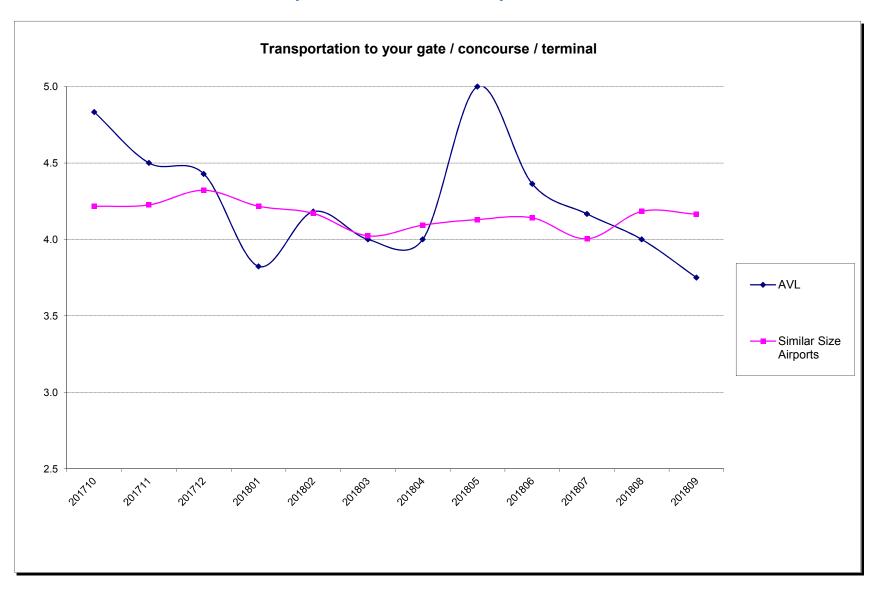


Wi-Fi

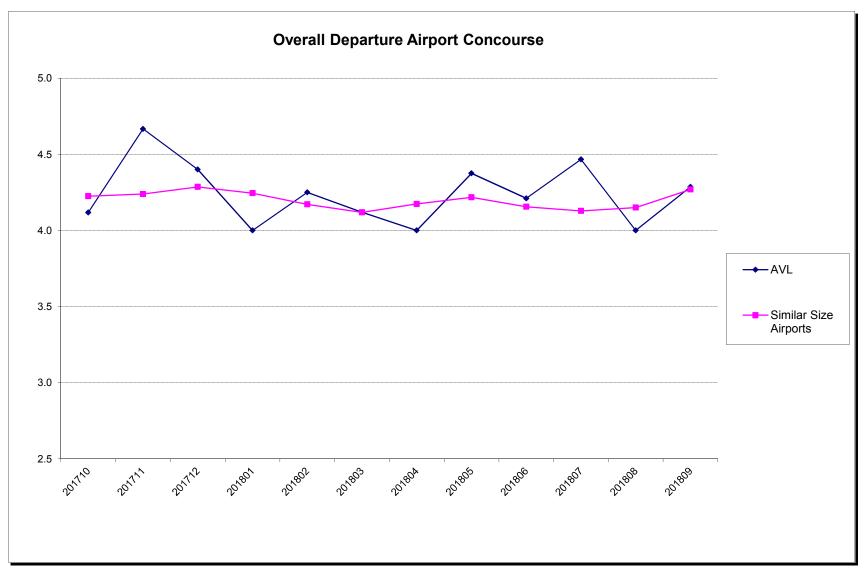


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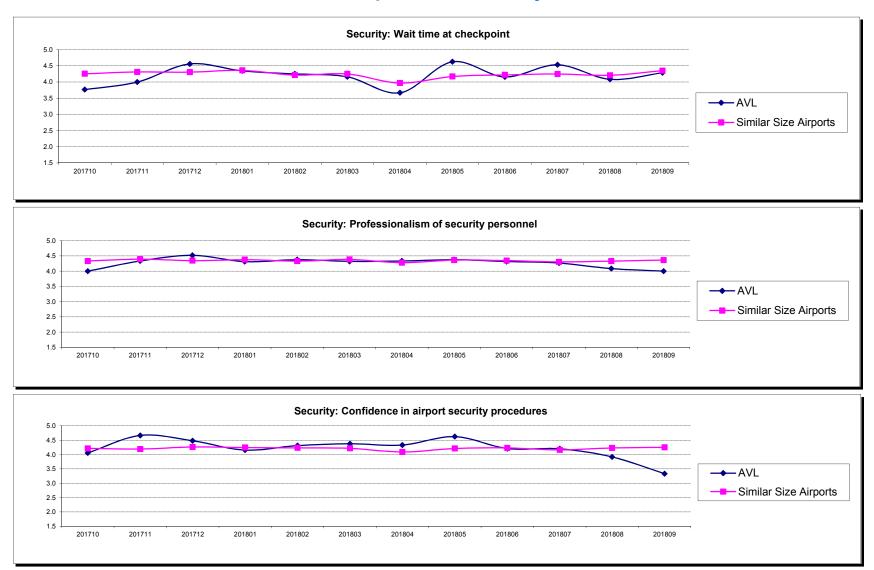
Transportation to Departure Gate



Overall Departure Airport Concourse



Airport Security



Proprietary and Confidential

Appendix A - Geographic Breakdown of Respondents

Check	-in Passenge	rs by Place o	f Residence	
AK	1	SD	1	
AL	1	TN	2	
AZ	1	TX	3	
CA	3	VA	3	
CO	4	WA	3	
СТ	1	WI	1	
DC	2			
FL	12			
GA	2			
IA	2			
IN	2			
LA	2			
MA	3			
MD	2			
MI	4			
MN	1			
MO	1			
MS	1			
NC	120			
NE	1			
NH	1			
NY	4			
ОН	1			
OK	1			
OR	3			
sc	1			
		•		

Note: Only includes passengers who indicated state of residence

Appendix B - About Canmark

- Since 1993 Canmark Technologies has combined market research, programming, and technical expertise with thoughtful attention to client needs. Our problem-solving orientation has earned the respect of business clients and market researchers across North America.
- With an experienced staff of technical experts and project managers specializing in various fields of data capture and manipulation, programming and software development, web design and scripting, Canmark is able to leverage superior technology and know-how to support projects of all types and scope in the most cost-effective manner possible.
- Areas of expertise include survey development and delivery, project and data management services, requirements gathering, data sampling, paper and web forms management, custom lasering and printing, distribution logistics, data processing, custom programming for data cleansing, reporting and data analysis, and project consulting.
- We stand ready to meet your data needs, if you have any questions, please do not hesitate to contact us.

Appendix C - Contacts

Paul Isaacs, President pisaacs@canmarktech.com 1-877-441-2057, ext. 11

