

ASHEVILLE REGIONAL AIRPORT
AIRCRAFT DIVERSIONS
EMERGENCY CONTINGENCY PLAN

Asheville Regional Airport (AVL) has prepared this Emergency Contingency Plan pursuant to §42301 of the FAA Modernization and Reform Act of 2012. Questions regarding this plan can be directed to John Coon, Vice President of Operations and Maintenance at jcoon@flyavl.com. AVL is filing this plan with the Department of Transportation because: (1) it is a commercial airport or (2) this airport may be used by an air carrier described in USC 42301(a) (1) for diversions.

This plan describes how following excessive ramp delays, and to the extent practicable, Asheville Regional Airport will:

- Provide for the deplaning of passengers
- Provide for the sharing of facilities and make gates available at the airport
- Provide a sterile area following excessive tarmac delays for passengers who have not yet cleared United States Customs & Border Protection (CBP).

Asheville Regional Airport has facility constraints that limit its ability to accommodate diverted flights and strongly encourage aircraft operators to contact the Airport Department of Public Safety at the Airport (828-684-4577) for prior coordination of diverted flights, except in the case of a declared in-flight emergency. Specific facility constraints include the following:

- Loading bridges are utilized at gates 7, 8, 9, 10, and 12 and can only accommodate ADG III aircraft
- Gates 4, 5, and 6 are hardstand gates. These gates can only accommodate up to an A320
- One remote parking spot on the commercial ramp is located South of gate 4 and is used for parking only. Deplaning passengers at this location will only be permitted for emergencies only
- Portable stair system that will service up to a 757 on a hardstand gate located North of the commercial ramp
- Portable ramp that will serve up to an A321
- One parallel taxiway that it is not available for aircraft parking
- One partial parallel taxiway with limited aircraft parking
- Airline service equipment and personnel are limited in the aircraft they can service
- AVL does not have international passenger processing facilities

AVL has noted these constraints on our website flyavl.com and placed a note in the Airport Facility Directory record. During diversion events, the Asheville Regional Airport issues NOTAM's as needed and the Public Safety Department can be contacted regarding its ability to accommodate diverted flights to ensure the safe and efficient operation of the airport and its ability to serve the civil aviation needs of the public during irregular operations events.

Airport Information

Name of Airport: Asheville Regional Airport (AVL)

Name and title of person preparing the plan: John Coon, Vice President of Operations & Maintenance

Preparer contact number: 828-209-5102 office

Preparer contact e-mail: jcoon@flyavl.com

Date of submission of plan: January 8, 2026

Airport Category: Small Hub

Contact Information

In the event of diversion or other irregular operations events, aircraft operators should contact the Department of Public Safety at 828-684-4577 for assistance.

Plan to Provide for the Deplaning of Passengers Following Excessive Tarmac Delays

Asheville Regional Airport has limited aircraft ground support equipment and personnel. AVL will utilize available equipment to deplane passengers as soon as practicable after receiving requests from such airlines at the contact number listed above. Additionally, airport personnel are not trained to assist in the deplanement of passengers using equipment owned or operated by air carriers or contract service providers. AVL will provide a list of airlines, ground handlers, fixed base operators and others who may have the necessary equipment and personnel to safely deplane passengers to airlines and make it available as soon as practicable after receiving requests from such airlines experiencing excessive tarmac delays at the contact number listed above.

Plan to Provide for the Sharing of Facilities and Make Gates Available in an Emergency

The gates at Asheville Regional Airport are operated under common use and are controlled by the airport. AVL directs air carrier users to make gates and other facilities available to an air carrier seeking to deplane at a gate, to the maximum extent practicable.

Plan to Provide a Sterile Area for Passengers Who Have Not Cleared United States Customs and Border Protection (CBP)

Asheville Regional Airport does not have international passenger processing facilities. AVL will coordinate with local CBP officials and law enforcement officials to identify suitable areas and procedures for establishing a temporary sterile area into which international passengers on diverted aircraft, who have not yet cleared United States Customs and Border Protection, can be deplaned into the extent practicable.

Public Access to the Emergency Contingency Plan

Asheville Regional Airport will provide public access to its aircraft diversions emergency contingency plan through the following means:

- Posting on the airport website (<http://flyavl.com>) in a conspicuous location.