

## FOURTH TSA LANE ADDED AT AVL

To meet growing demand

Asheville Regional Airport has experienced historic growth with over 2.2 million passengers in 2023. This summer, the airport has experienced two record-breaking days with over 6,400 passengers screened in one day.

To meet passenger demand, the Transportation Security Administration (TSA) began the installation of a of a fourth security screening lane on Monday, July 22, and it was fully operational as of Friday, July 26.

**READ MORE** 

## LAST CHANCE TO SIGN UP FOR THE RUNWAY 5K

Race is August 17



The annual AVL Runway 5K is coming up quickly, and you don't want to miss out on this unique opportunity! Run or walk on Taxiway Bravo, adjacent to the active runway 17-35, and help support deserving local nonprofits. There will be food trucks, music, merch, prizes and plenty of great photo opportunities!

There are only a few spots remaining, and the event will sell out, so be sure to sign up today!







**SIGN UP NOW!** 



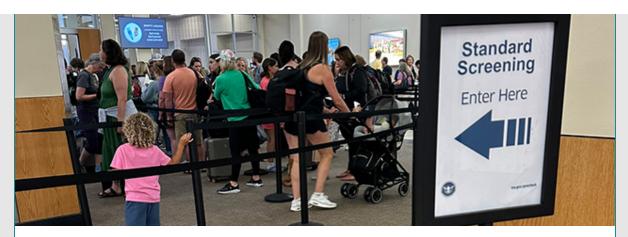
# TIME TRAVEL HAS A WHOLE NEW MEANING

Be savvy with your time plan

Summer travel is fully underway, and AVL is busier than ever, so it is extremely important to be aware of time management when it comes to flying. AVL is exceeding last year's passenger numbers during this peak travel season, which takes place during the summer through October.

To ensure you have plenty of time to park, get to the terminal, check-in and go through security, it is recommended that you arrive at least two hours before your flight's **boarding time (not departure time)**. Flights can begin boarding up to 45 minutes prior to departure.

So be savvy this busy summer travel season and allow yourself plenty of extra time.



## **KNOW BEFORE YOU GO**

TSA checkpoint hours

Do you know the operating hours for the TSA security checkpoint at AVL?

The TSA security checkpoint opens at 4:00am each day. The checkpoint closes after the last scheduled departure of the day. This is important to note in case of delays. If your evening departure has been delayed, there is a possibility that the TSA will close prior to your departure (while rare, this can happen when late evening scheduled departures are delayed). This means that you should arrive two hours prior to your originally scheduled departure time, unless your airline communicates otherwise. When in doubt, check with your airline about the required arrival time at the airport.



## WE'RE LISTENING

And answering your questions

#### **QUESTION:**

Our taxi and ride app pick up area recently was relocated from the parking garage to Shuttle Lot South and must be accessed by airport shuttle or by walking approximately 12 minutes from the terminal to the new pick-up area. We have received questions and concerns about this new location, which is farther away than the parking garage.

We've also heard concerns about the covered waiting area being too small, requests for more lighting and clearer directional signage.

Sarah P. on Facebook asks "...why fix something that isn't broken?"

**ANSWER:** 

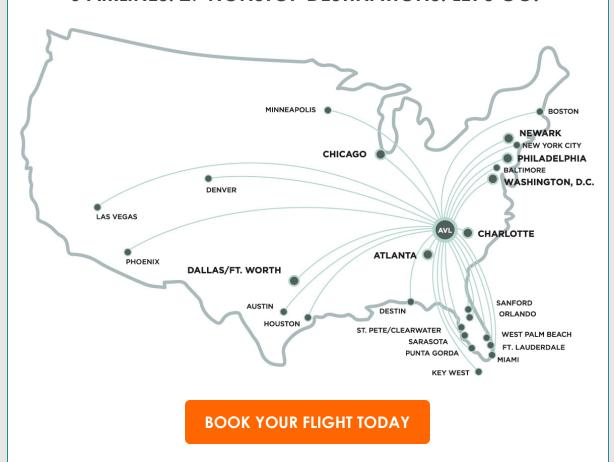
#### Here's a breakdown, to help explain the move:

- 1. The taxi and ride app pick up area in the parking garage was always intended as a temporary, one-year location while we constructed a new pick-up lot.
- 2. Why temporary? The second level of the garage is designated for rental car agency use, and now that the new Shuttle Lot South and taxi/ride app pick-up area construction is complete, the rental car service can fully operate in the garage and serve the growing number of passengers who require rental cars.
- 3. It is common for airports to locate ground transportation away from the front curb of the airport to ease congestion, and often, a shuttle is necessary (or a walk).

#### We are listening to passenger concerns, and improvements are on the way!

AVL is dedicated to improving the customer experience, and we will soon add more signage, install additional lighting and add a more substantial covered waiting area for our customers at the pick-up location. We have also changed the shuttle routes to increase efficiency to and from the lot. We appreciate everyone's patience as AVL continues to grow and change!

## 6 AIRLINES, 27 NONSTOP DESTINATIONS, LET'S GO!













# Greater Asheville Regional Airport Authority | 61 Terminal Drive Suite 1 | Fletcher, NC 28732 US

## <u>Unsubscribe</u> | <u>Update Profile</u> | <u>Constant Contact Data Notice</u>

