



WINDOW
SEAT
go ahead, take a look.



ARE YOU PLANNING FUTURE AIR TRAVEL?

Take our quick two-minute survey

As we continue to focus on a healthy and safe travel journey for you, we'd like to understand your thoughts about air travel. Will you take a moment to answer a few quick questions (it will take less than two minutes)? As a "thank you," we'll draw random participants to receive some cool AVL swag. Thanks for engaging with us!

[TAKE OUR TWO-MINUTE SURVEY](#)



A MESSAGE FROM LEW BLEIWEIS, EXECUTIVE DIRECTOR

Looking Forward

We've all been hit hard this year, haven't we? In one way or another, 2020 has been difficult for just about every person, and also hard for many industries.

The aviation industry has suffered. At the end of 2019, Asheville Regional Airport was celebrating the biggest year in our history – we served 1.6 million annual passengers. Early projections indicate that we may end 2020 with about 700,000 annual passengers. That's a 56% decline, year over year.

However, let's look at this a different way. Did you know that 700,000 annual passengers is similar to the number of passengers we served each year in 2013-2015? Not that long ago. And passengers are continuing to come back to the skies, especially with the sophisticated and significant measures airports and airlines have implemented to make the travel journey as safe and healthy as possible.

It's important to look forward, and do all we can to recover, serve our customers well and continue to stand tall as a strong and vibrant anchor organization of western North Carolina. So that's what we will do. And please know, as your heart leads you to travel once more, we continue to be ready when you are.

Blue skies to you all.



NEW SERVICE TO BOSTON BEGAN IN SEPTEMBER

Allegiant offers service twice weekly

Congratulations to Allegiant for the start of their newest nonstop service from AVL to Boston Logan International Airport! The inaugural flight occurred on September 3.

[CHECK SCHEDULE & FARES](#)



GREAT NEW TRAVEL TOOLS

AMERICAN & UNITED HAVE ANNOUNCED NEW WAYS TO HELP YOU PLAN

Do you need to travel by air to a specific destination soon? Or, is your heart telling you it's time to plan a vacation, but you're not sure which destinations have eased restrictions?

American Airlines is offering a tool to help you search travel restrictions by state or airport. Check it out!

American Airlines 

[SEARCH TRAVEL RESTRICTIONS BY DESTINATION](#)

And check out this cool idea from **United Airlines**. Not sure where to go for your next trip? United now offers a quick tool that finds flights to great destinations based on your interests, price range, and dates of travel. An instant search occurs throughout the U.S., resulting in options that fit your parameters. Check it out!

UNITED 

[EXPLORE THE POSSIBILITIES](#)



GREATER ASHEVILLE REGIONAL AIRPORT AUTHORITY

New board member appointed

The Greater Asheville Regional Airport Authority is pleased to welcome Susan Russo Klein to the board.

Russo Klein is a graduate of St. Andrews Presbyterian College in Laurinburg, N.C., where she earned her B.A., cum laude, in 1992. In 1995, she graduated from Southwestern University School of Law in Los Angeles, C.A., earning her J.D.

She has lived in Asheville for more than 20 years, and is active in the community, serving in her church, volunteering with Pisgah legal Services, and in the North Carolina Bar Association's Call 4All. Russo Klein was appointed to the board by the City of Asheville.





FALL TRAVEL TIPS

Follow these guidelines for a safe travel journey

Fall is upon us, and it is a time when travelers seek outdoor adventure, mountain scenery, peaceful beach walks and more. Leisure travel is typically strong during fall, and we want to give you some information to empower safe and healthy flights.

[SEE TRAVEL TIPS >](#)



ELIMINATION OF CHANGE FEES

How travelers benefit

Have you heard the news? Most major airlines have permanently eliminated change fees – those fees the airlines charge when a passenger canceled or changed travel dates more than 24 hours after purchasing a ticket. This is great news for travelers!

[READ MORE>](#)

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