

**ASHEVILLE REGIONAL AIRPORT
AIRCRAFT DIVERSIONS
EMERGENCY CONTINGENCY PLAN**

Asheville Regional Airport has prepared this Emergency Contingency Plan pursuant to §42301 of the FAA Modernization and Reform Act of 2012. Questions regarding this plan can be directed to John Coon, Director of Operations and Maintenance at jcoon@flyavl.com. Asheville Regional Airport is filing this plan with the Department of Transportation because: it is a commercial airport or this airport may be used by an air carrier described in USC 42301(a) (1) for diversions. Reference Exhibit A and B.

This plan describes how following excessive ramp delays, and to the extent practicable, Asheville Regional Airport will:

- Provide for the deplaning of passengers;
- Provide for the sharing of facilities and make gates available at the airport; and
- Provide a sterile area following excessive tarmac delays for passengers who have not yet cleared United States Customs & Border Protection (CBP).

Asheville Regional Airport has facility constraints that limit our ability to accommodate diverted flights and strongly encourage aircraft operators to contact the Airport Department of Public Safety at the Airport (828-684-4577) for prior coordination of diverted flights, except in the case of a declared in-flight emergency. Specific facility constraints include the following:

- Gate area 1-3 has 6,002 square feet with seating for 254 people. This area has one large men's restroom with 581 square feet and one large women's restroom with 413 square feet. One family restroom with 64 square feet is also available.
- Gates 4-7 has 5,469 square feet with seating for 253 people. This area has one large men's restroom with 331 square feet and one large women's restroom with 326 square feet. A small vending area is available with 615 square feet.
- A small seating area with 31 seats is available in a hallway between gates 3 & 4 with about 2,000 square feet.
- One restaurant is available with 3,862 square feet and seating for 80 people.
- Loading bridges/ramps are located at gates 2, 3, 4, 5, and 6. These loading bridges will only serve narrow body aircraft. One loading bridge will service up to a 757.
- Portable stair system that will service up to a 757.
- Portable ramp that will serve up to an A320.
- Large Aircraft parking is very limited during overnight.
- One parallel taxiway and it is not available for aircraft parking.
- Airline service equipment and personnel are limited in the aircraft they can service.
- We do not have international passenger processing facilities.

We have noted these constraints on our website flyavl.com and placed a note in the Airport Facility Directory record. During diversion events, the Asheville Regional Airport issues Notams as needed and the Public Safety Department can be contacted regarding its ability to accommodate diverted flights to ensure the safe and efficient operation of the airport and its ability to serve the civil aviation needs of the public during irregular operations events.

Airport Information

Name of Airport: Asheville Regional Airport

Name and title of person preparing the plan: John Coon, Director of Operations & Maintenance

Preparer contact number: 828-209-5102 office

Preparer contact e-mail: jcoon@flyavl.com

Date of submission of plan: May 1, 2017

Airport Category: Large Hub Medium Hub Small Hub Non Hub

Contact Information

In the event of diversion or other irregular operations events, aircraft operators should contact the Department of Public Safety at 828-684-4577 for assistance.

Plan to Provide for the Deplaning of Passengers Following Excessive Tarmac Delays

Asheville Regional Airport has limited aircraft ground support equipment and personnel. We will utilize this equipment to deplane passengers as soon as practicable after receiving requests from such airlines at the contact number listed above. We will request a list of ground support equipment from each airline manager, ground handlers, fixed base operators and others who may have the necessary equipment and personnel to safely deplane passengers to airlines and make it available as soon as practicable after receiving requests from such airlines experiencing excessive tarmac delays at the contact number listed above.

Plan to Provide for the Sharing of Facilities and Make Gates Available in an Emergency

The gates at Asheville Regional Airport are under common use gate agreements to air carriers and are controlled by the airport. We direct our common use air carrier users to make gates and other facilities available to an air carrier seeking to deplane at a gate to the maximum extent practicable.

Plan to Provide a Sterile Area for Passengers Who Have Not Cleared United States Customs and Border Protection

Asheville Regional Airport does not have international passenger processing facilities. We will coordinate with local United States Customs and Border Protection and law enforcement officials to identify suitable areas and procedures for establishing a temporary sterile area into which international passengers on diverted aircraft, who have not yet cleared United States Customs and Border Protection, can be deplaned. Once these efforts are complete, we will coordinate with local CBP officials to develop procedures that will allow international passengers who have not yet cleared United States Customs and Border Protection to be deplaned into these sterile areas to the extent practicable.

Public Access to the Emergency Contingency Plan

Asheville Regional Airport will provide public access to its aircraft diversions emergency contingency plan through the following means:

- Posting on the airport website (<http://flyavl.com>) in a conspicuous location.